

*Hanoi, January 03<sup>rd</sup>, 2025*

Dear Valued Customers,

Noi Bai Cargo Terminal Services JSC. (NCTS) would like express our sincere gratitude for the confidence you have placed in us. In order to help your schedule, we would like to inform you about our import & export cargo services during 2025 Lunar New Year Holiday as follows:

Our services are still provided normally during the Holiday. However, it is advisable that you contact customs in advance and get approval for customs clearance procedures. In case of any special requests, please contact us no later than 15:00 the day before via email or directly at our help desk.

Import Cargo Division

Email: [import@noibaicargo.com.vn](mailto:import@noibaicargo.com.vn)

Phone: +84 2435840905 (Extension: 2741, 3345, 3346)

Export Cargo Division

Email: [export@noibaicargo.com.vn](mailto:export@noibaicargo.com.vn)

Phone: +84 2435840905 (Extension: 3205, 3222)

According to the current price list, NCTS applies 05 days free storage for **general cargo** for both export and import from January 27<sup>th</sup> 2025 to January 31<sup>st</sup> 2025.

Wishing you a Happy Holiday!

Yours Sincerely, 



**Nguyen Quoc Hung**  
Deputy General Director